



# Accessibility Statement

For VIA, Inc. ("Via Seating")

Version: 2.0

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This Accessibility Statement is provided to you by VIA, Inc. (hereafter referred to as "Via Seating", "we", "us", "our").

We are committed to making our website accessible to all users regardless of ability. As a part of our companywide continuous improvement initiative, we are always evaluating & upgrading our website to be easier to access & use for all users. Further, we specifically design & upgrade our website using plugins, features & practices to meet or exceed Web Content Accessibility Guidelines (WCAG) 2.1 AA Level guidance standard.

Our Via Seating website URL is: <https://viaseating.com/>

## Contact Us – We're Here to Help

If you experience any difficulties in accessing our website content, please do not hesitate to contact us at:

- You can reach us by phone at 775-331-6001 or toll-free at 800-433-6614.
- You can also send an email to us using our online contact form here <https://viaseating.com/contact-us/>.

To help us best support you quickly, please include a thorough explanation and include any relevant webpage URLs. Please also visit Contacting Organizations about Inaccessible Websites for help in how to best communicate any concerns or difficulties in accessing our website.

We strive to respond to any customer feedback within 5 business days.

## Best Browsers & Versions for Compatibility

The Via Seating website relies on the following technologies & web browsers plus any assistive technologies or plugins installed on your computer to meet or exceed the WCAG 2.0 level A/AA guidelines:

Direct URL: [www.viaseating.com/legal/accessibility-statement](http://www.viaseating.com/legal/accessibility-statement)





- Apple Safari, version 11 and above.
- Google Chrome, version 62 and above.
- Mozilla Firefox, version 52 and above.
- Microsoft Edge, version 15 and above.
- JavaScript ECMAScript 5 and above.
- HTML 5.0 and above.
- CSS3 features.

## **Accessibility Improvement Measures**

Some of the methods we are using to evaluate & upgrade our website to be easier to access & use for all users include:

Providing accessibility tools (such as including skip links) on our website to improve its accessibility;

Running frequent audits using third party software to check for WCAG 2.1 A/AA compatibility;

Including the four principles of WCAG 2.1 A/AA (perceivable, operable, understandable & robust) in our website build & upgrades.

## **Conformance Status**

Web Content Accessibility Guidelines (WCAG) 2.1 covers a wide range of recommendations for making websites more accessible. It defines three levels of conformance: Level A, Level AA, and Level AAA. We are currently updating our site to meet or exceed WCAG 2.1 Level AA conformance.

## **Changes to This Policy**

We may revise and update this policy from time to time at our sole discretion. All changes are effective immediately when we post them. If changes are material to this policy, we will make every effort to notify you before these amendments enter into force. Your continued use of the Via Seating Services means you accept and agree to any modifications to this policy.

## **Contact Us**

For any questions, please contact us at <https://viaseating.com/contact-us/>.

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